



Proski's Inc. Warranty Document

1. Scope of Warranty

Proski's Inc. ("Company") provides a limited warranty on its epoxy, polyurea, and urethane cement solutions for residential applications. This warranty applies exclusively to the products and services provided by Proski's Inc. and is subject to the terms and conditions outlined below.

2. Warranty Duration

Proski's Inc. warrants that its concrete coating will be free from defects in materials and workmanship under normal use and service conditions for a period of 20 years from the date of installation.

3. Warranty Coverage and Limitations

This warranty covers the following:

- Peeling, blistering, or delamination of the concrete coating caused by defective materials or improper installation by Proski's Inc.
- This warranty does not cover:
- Normal wear and tear.
- Damage caused by sharp objects, impact, heavy equipment, or use of non-approved chemicals.
- Substrate issues such as cracking, shifting, or moisture vapor emissions beneath the coated surface.
- Failure caused by improper maintenance, or the use of cleaning agents not approved for use on epoxy surfaces.

4. Exclusions

The following conditions are not covered under this warranty:

- Damages resulting from acts of nature, including flooding, earthquakes, or other natural disasters.
- Issues arising from customer modifications, repairs, or misuse of the coating.
- Staining, scuffing, discoloration, or other cosmetic issues not related to product failure.
- Problems resulting from underlying concrete defects, including but not limited to cracking or moisture-related issues.

5. Customer Responsibilities

To maintain warranty coverage, the customer must:

- Follow all maintenance and care instructions provided by Proski's Inc.
- Ensure that only approved cleaning products are used on the coated surfaces.
- Notify Victory Concrete Coatings promptly of any potential defects or concerns.
- Failure to comply with the above requirements may void this warranty.

6. Filing a Warranty Claim

In the event of a suspected defect covered by this warranty, the customer must submit a written claim to Proski's Inc. within 30 days of discovering the defect. Claims must include:

- Proof of purchase.
- Proof of installation date.

Upon receipt of a valid claim, Proski's Inc. will inspect the issue. If the defect is found to be covered by this warranty, Proski's Inc. will, at its discretion, repair or replace the affected area at no charge to the customer.

7. Disclaimer of Implied Warranties

Except as expressly provided in this warranty, Proski's Inc. disclaims all other warranties, whether express or implied, including but not limited to implied warranties of merchantability and fitness for a particular purpose.

8. Limitation of Liability

Proski's Inc.'s liability under this warranty is limited solely to the repair or replacement of the defective material. In no event shall Proski's Inc. be liable for any indirect, incidental, or consequential damages, including but not limited to loss of use, loss of profits, or damage to property.

9. State-Specific Disclosures

Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.

10. Governing Law

This warranty is governed by the laws of the State of South Dakota. Any disputes arising under or in connection with this warranty shall be resolved exclusively in accordance with South Dakota law.

How to Reach Us

For claims or more information, contact us at:

Proski's Inc.

Justin Prondzinski

507-329-7487

